

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Induction - Full Time - Academic Year 2011/12)**

11 1

If you need some help to fill in this form please ask your tutor who will be happy to help. Contact the Learning Support Team.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a prize draw for a voucher. **Please note that no-one in the College will know who you are.** Thank you for your help.

Course: (Course title printed here by QDP)

(315) 1 **How did you find out about the College?** (Please place ONE cross in appropriate box)

Careers Teacher	<input type="checkbox"/>	1	Careers Adviser	<input type="checkbox"/>	2
Employer	<input type="checkbox"/>	3	Prospectus	<input type="checkbox"/>	4
Website	<input type="checkbox"/>	5	Family/friends	<input type="checkbox"/>	6
Advert	<input type="checkbox"/>	7	Careers Event	<input type="checkbox"/>	8
Other	<input type="checkbox"/>	9			



(316) 2 **What made you decide to study at this College?** (Please place a cross in all that apply)

I wanted to leave school	<input type="checkbox"/>	1	My friends come to this College	<input type="checkbox"/>	2
It offered the right course for me	<input type="checkbox"/>	3	It has a good reputation	<input type="checkbox"/>	4
Good childcare facilities	<input type="checkbox"/>	5	It was recommended to me	<input type="checkbox"/>	6
It is easy to get to	<input type="checkbox"/>	7	Other	<input type="checkbox"/>	8

Please place ONE cross in the box (using **black/blue** ink), e.g. , next to the number which best describes how much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

Office Use Only	<u>Before You Started At The College</u>	
(7)	3	I was told all I needed to know about the choice of courses available
(16)	4	I was given sufficient information about my chosen course
(2)	5	When I applied I was dealt with promptly

		
Agree Completely	Disagree Completely	N/A
→		
1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
4 <input type="checkbox"/>	5 <input type="checkbox"/>	

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

12

2

0

0

Office
Use
Only

Before You Started At The College (contd)

☺
Agree
Completely → Disagree
Completely ☹

N/A

(3)	6	The guidance I was given was good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(8)	7	I knew what entry qualifications I needed for my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(288)	8	I knew how to get extra support to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(5)	9	If I needed it, I received good advice on financial help	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(9)	10	I knew how my work on the course would be assessed	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(10)	11	I knew about any work placements to do with my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(11)	12	I knew about any other costs (e.g. for specialist equipment/ materials/ recommended texts) that would be needed for my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(13)	13	I was made aware of opportunities open to me after my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(6)	14	It was easy to enrol	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

Office
Use
Only

My Induction/Introduction to the College

(201)	15	I felt welcome on my first day at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(25)	16	My Induction/Introduction has helped me settle in to College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(139)	17	I know about the range of extra activities on offer to me outside my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(30)	18	I am aware of the complaints procedure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(110)	19	I know the kind of support I can get from the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(304)	20	I know who to contact if I am absent	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(114)	21	I know what the Student Union does	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(341)	22	The expected standards of work are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(265)	23	The expected standards of behaviour are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(52)	24	The expected standards of attendance and punctuality are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(396)	25	I know what to do if I suspect a fellow student is suffering abuse or neglect	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(397)	26	The College encourages the growth of equality and diversity	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(398)	27	I am aware of College arrangements for preventing/dealing with harassment and bullying	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(395)	28	The course Health and Safety arrangements were made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(116)	29	I have developed an action plan setting out my own goals and aims	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

13



3

0

0

Office
Use
Only

My Induction/Introduction to the College (contd)

			→				
		Agree Completely		Disagree Completely	N/A		
(35)	30	The teaching on my course is good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(94)	31	The course is well organised	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(106)	32	I know how I can transfer to another course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(34)	33	I feel I am on the right course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

Office
Use
Only

Quality Assurance

(163)	34	I feel safe at the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(180)	35	All students are treated fairly and equally	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(178)	36	All the other students behave well when they are in the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(184)	37	I would recommend the College to a friend	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(186)	38	I enjoy coming to College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(223)	39	Overall, I am satisfied with the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

About Yourself (Please place **ONE** cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male 1 Female 2 Prefer not to answer 3

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes 1 No 2

(425) **Sexual Orientation:**
Heterosexual or Straight 1 Gay or Lesbian 2
Bisexual 3 Prefer not to answer 4

(187) **Age:** (School Students) 14 - 16 1 16 - 19 2 20+ 3

(please continue over the page)

About Yourself (contd) (Please place ONE cross in appropriate box)**(189) Ethnicity (Census 2011)**

Prefer not to answer	<input type="checkbox"/>	1	Arab	<input type="checkbox"/>	2
Asian/Asian British - Bangladeshi	<input type="checkbox"/>	3	Asian/Asian British - Indian	<input type="checkbox"/>	4
Asian/Asian British - Pakistani	<input type="checkbox"/>	5	Asian/Asian British - Any other Asian background	<input type="checkbox"/>	6
Black/African/Caribbean/Black British - African	<input type="checkbox"/>	7	Black/African/Caribbean/Black British - Caribbean	<input type="checkbox"/>	8
Black/African/Caribbean/Black British - Any other background	<input type="checkbox"/>	9	Chinese	<input type="checkbox"/>	10
Mixed - White & Asian	<input type="checkbox"/>	11	Mixed - White & Black African	<input type="checkbox"/>	12
Mixed - White & Black Caribbean	<input type="checkbox"/>	13	Mixed - Any other Mixed/Multi Ethnic background	<input type="checkbox"/>	14
White - English/Welsh/Scottish/Northern Irish/British	<input type="checkbox"/>	15	White - Gypsy or Irish Traveller	<input type="checkbox"/>	16
White - Irish	<input type="checkbox"/>	17	White - Any other White background	<input type="checkbox"/>	18
Any other Ethnic group	<input type="checkbox"/>	19			

(202) **Do you have a Learning Difficulty?** Yes 1 No 2

(203) **Do you have a Disability?** Yes 1 No 2

(426) Religion or Belief:

No Religion	<input type="checkbox"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="checkbox"/>	2
Buddhist	<input type="checkbox"/>	3	Hindu	<input type="checkbox"/>	4
Jewish	<input type="checkbox"/>	5	Muslim	<input type="checkbox"/>	6
Sikh	<input type="checkbox"/>	7	Any Other Religion	<input type="checkbox"/>	8
Prefer Not to Answer	<input type="checkbox"/>	9			

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name _____

Course _____